



An Innovative, Customer Focused Company



CUSTOMERS are the beginning and the end of everything we do. We understand their needs, exceed their expectations in ways that are meaningful to them, and enable their success.

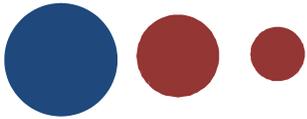
PEOPLE are our most important asset. To our customers, our people are our company. We attract the best professional and create an environment where they reach their full potential.

EXCELLENCE is our enduring aspiration. We take pride in our work and continuously improve.

WINNING is our ultimate goal. We stretch ourselves, we overcome obstacles, we play fair – and we win.

INNOVATION is our passion. With enthusiasm and creativity, we develop high impact innovations.





Leaders in Healthcare Quality

OUR CONSULTANTS they know their material, certified, experienced, and internationally recognized. They are willing to provide assistance to small and large hospitals, hospital systems and health professionals for short and long-term engagements

OUR DEVELOPMENT PROGRAMS our programs are internationally recognized. All of our courses are developed with the idea that participants should be qualified at the end of the course to sit for a certification examination, if available.

OUR CONSULTATIONS Notch offers consultancy services that are tailored to your organization's unique requirements. Notch begins each engagement by understanding your technology and services and creates an aperture view of the business from your perspective.

OUR REPUTATION talk to our former clients or ask to see the evaluations our clients have made of our services!

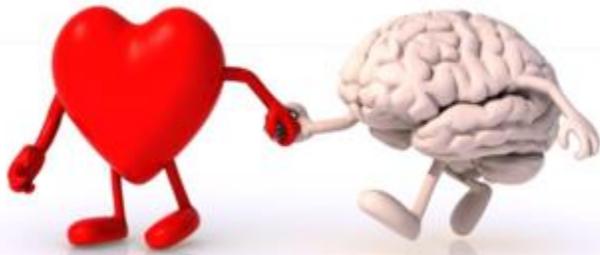




REACH

your **POTENTIAL**

Notch provides an integrated service to educational organizations, healthcare providers and healthcare professionals. It provides a standardized service, including the delivery of the peak quality and safety standards, allowing consumers instant and safe access to healthcare services, and implement skills assisting individuals to access education and training in a relevant and meaningful way.



We are *Committed*
to your *Success*



PROCES IMPROVEMENT AND COMPLIANCE

Notch works in various settings to improve the quality and value of health care. We work with health care providers to assess current practices, provide assistance with data collection and analysis, identify potential areas for improvement, support provider implementation of best practices, and encourage the use of available healthcare technology to support improvements in care.

Additionally, Notch conducts compliance reviews of health plans to determine the quality, timeliness of and access to care and service provided to the plans' members. Performance is assessed with regard to regulatory provisions and operational areas.

We have extensive experience with all components of compliance-review activities, including pre-onsite document review, onsite reviews, staff interviews, development of corrective-action plans, and follow-up.





QUALITY IMPROVEMENT

We believe you know your business best, and that our job is to bring fresh eyes and the right questions. Our quality improvement expertise will help you implement purposeful changes to processes to reliably deliver what patients need. We will assess and build on your organization's operational strengths – whether you are in the formative stages, have some good practices that need spreading, or are more advanced in meeting patient needs systematically.



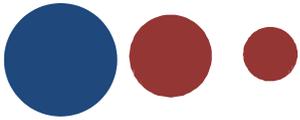


ADMINISTRATION AND OPERATIONS

Our expertise is in the Turnkey Executive Management of world-class hospitals. Working with the most seasoned hospital administrator, project planner, medical equipment procurer, developer and advisory, Notch offers customized total solutions to new and existing hospitals. We adhere to the International Standards of Clinical Practice and Medical Care. Collaborating with elite medical centers in the United States and worldwide, we develop models of care that are “state-of-the-art” and dedicated to patient safety and quality outcomes.

Our quality and patient safety framework empowers hospitals in the network with the ability to implement, monitor, and evaluate procedures and systems by adopting methodologies for continuous quality improvement and international patient safety standards.





HOSPITAL RISK MANAGEMENT

Our risk management services are built around three guiding principles: understanding our customers' needs, building solid relationships and exemplifying professionalism.

Our risk consultants meet with our customers to develop a risk management service plan. Services provided may include:

- Risk assessment and consultative services
- Assessment of organization's risk management program
- Focused risk assessments of specific clinical areas, locations or policies/procedures
- Research and consultative advice on specific risk management issues
- Policy and procedure reviews

Our risk management services include:

- Risk management strategies, policies and procedures
- Mentoring risk management staff
- Analysis of data on incidents and adverse events

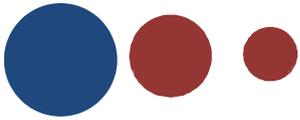




HOSPITAL COMMISSIONING

Our comprehensive Hospital Commissioning Service address functional planning and quality assurance issues alongside equipment and maintenance planning and human resource development. We apply well defined and area specific processes together with transparent financial management and controlling procedures. With projects in multiple countries, we have forged valuable partnerships with highly experienced hospital commissioning providers. This enables us to develop room by room functional plans that follow international hospital planning, facility management and quality management standards, while factoring in the complex regional socio-economic and cultural aspects of hospital commissioning and management.





ACCREDITATION CONSULTATION



Working as a team, you will be offered as much guidance as you need to make sure the accreditation process is straightforward as we endeavor to create a mutually beneficial partnership.

Notch offers various accreditation Consulting Solutions to clients involved in hospital accreditation. Our consultants are leaders in the international healthcare industry and consistently deliver practical solutions on a local-level which are tailored to the diverse cultural and developmental needs of clients.

Our Accreditation Consulting assist your healthcare facility for accreditation from:

- Joint Commission International (JCI)
- College of American Pathologist (CAP)
- Others...



SPECIALIZED HEALTHCARE CONSULTATION

Notch offers several Specialized Consulting Services to healthcare facilities involved in any stage of quality and patient safety development. These consulting services are tailored to meet the unique needs of our clients and prospects. Our Consultants are leaders in the international healthcare industry and consistently deliver practical solutions on a local-level which are customized to the diverse cultural and developmental needs of clients.

Our Specialized Consulting Services covers range of healthcare services include but not limited to:

- Emergency Department
- Hemodialysis Centers
- Homecare Services
- Infection Prevention & Control
- Primary Healthcare Services
- Medical Records
- Radiology Department
- Others





AUDIT AND GAP ANALYSIS

Our consultants can assist hospitals elevate their outcomes to “World Class” standards through a tailored portfolio of operational analyses, customized to an individual client’s unique situation. Our Audit and Gap Analysis elevates a client’s current operations and focuses on key components that are crucial to an organization’s success.

Notch Audit and Gap Analysis should identify operational strengths and highlight areas for improvement. As the “turnkey service and integrated solution” for hospital operations and development, our consultants will identify the steps that will enable a hospital to reach its full potential.



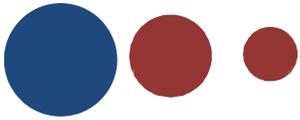


QUALITY LABORATORY CONSULTATION

Our Laboratory Consulting Division helps laboratories organize and set up quality systems. Whether you are setting up your laboratory or looking to upgrade your quality system to CAP or ISO 17025 we can help you. They are available to maintain Blood Banking system and assist your Blood Bank Department for AABB accreditation.

Our principal consultant will write your laboratory manual and associated forms, SOPs, and other paperwork, advise you on which equipment needs to be purchased or upgraded, on calibrators and suppliers, on upgrades to your temperature and humidity system, and on choosing an accrediting body appropriate to your organization.





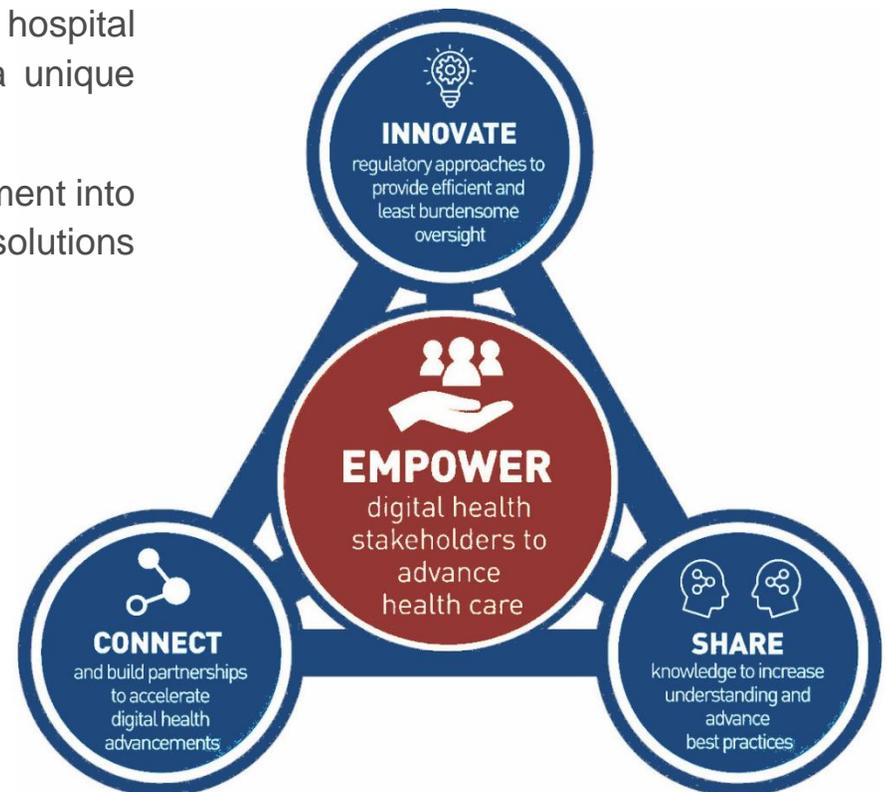
HEALTHCARE CENTERS OF EXCELLENCE

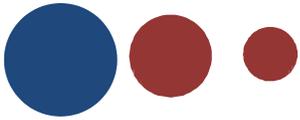
Notch works with healthcare professionals, clinicians and operational leaders to set the path to creating a department as Centers of Excellence.

We assemble a team of healthcare professionals, clinicians, operations executives, medical informatics professionals along with certified project management leaders to assist designated hospital personnel to define and achieve their goals for creating a unique Center of Excellence in their hospital.

Notch can design a program that develops a hospital department into a world-class center of excellence in medical care. Our solutions cover the following department:

- Emergency Care
- Ophthalmology
- Oncology
- Cardiology
- Home Care
- Patients' Rights and Relations
- Trauma
- Intensive Care Unit (ICU)





HEALTHCARE HUMAN RESOURCES CONSULTATION

Our experts empower clients to confidently handle Human Resources issues in healthcare while protecting practice and employee interests fairly and legally. Our services include:

- Completion of Human Resources Management Survey
- Compilation of Human Resources Management Manual Including Practice Specific Personnel Policies
- Development of Employee Handbooks
- Assistance with Developing and Maintaining Employee Files
- Assorted Personnel Action Forms Provided
- Development of Job Descriptions Specific to Your Practice
- Assistance with New Employee Orientations
- Administration of Employee Satisfaction Surveys
- Assistance with Employee Performance Evaluations
- Assistance with Recruiting/Hiring Needs



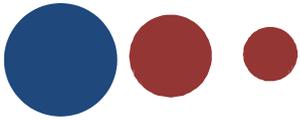


STRATEGIC PLANNING

Our Team offers an individualized, creative approach by providing the cutting-edge business expertise and proven insight necessary for long-range professional and personal success. Develop a Customized and Effective Strategic Plan for Your Practice

- Meet with all practice owners in three meeting sessions to
- facilitate the strategic planning process.
- Complete a SWOT analysis with practice owners.
- Facilitate identification of long-range vision for the practice.
- Identify long-range (5+ years) practice goals for assessment and tracking.
- Develop strategic plan document to use as an organizational roadmap for success.
- Facilitate follow-up meeting with practice owners the following year to assess progress made on first year strategies.





NURSING DEVELOPMENT PLAN

Notch offers range of nursing improvement and development programs combining both on-hands clinical experience with academic and didactic training. Our programs combine top-rated classroom training with an optimal clinical experience in tertiary medical facilities.

All programs and on-site skills training are conducted under the supervision of qualified nursing and healthcare professionals who are recognized as leaders in their field.

Available programs include, but are not limited to:

- Nursing Management/Leadership
- Critical Care Nursing
- Pediatric Nursing
- Pain Management
- Oncology
- Emergency Department Nursing





HEALTHCARE PROFESSIONALS DEVELOPMENT PROGRAMS

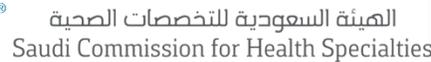
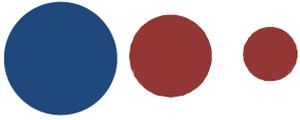
Notch offers many opportunities for continuing development for healthcare professionals. Our development programs place your team at the forefront of achieving the best medical and quality of life outcomes for patients. We provide programs at every level because it enhances the delivery of high-quality healthcare and addresses our mission of making life better for the community.

Our qualified instructors serve to provide development programs for all healthcare professionals. Most with accompanying continuing education credits for healthcare professionals. All programs can be presented at your training facility based on availability of instructors.

Our development programs include but are not limited to:

- Certification Reviews (CPHQ, CEN, CPHRM, CPN-E, TNCC, etc.)
- Laboratory improvement programs
- Quality and Patient Safety
- Administration and Management
- Infection Prevention and Control
- Public Health
- Others





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